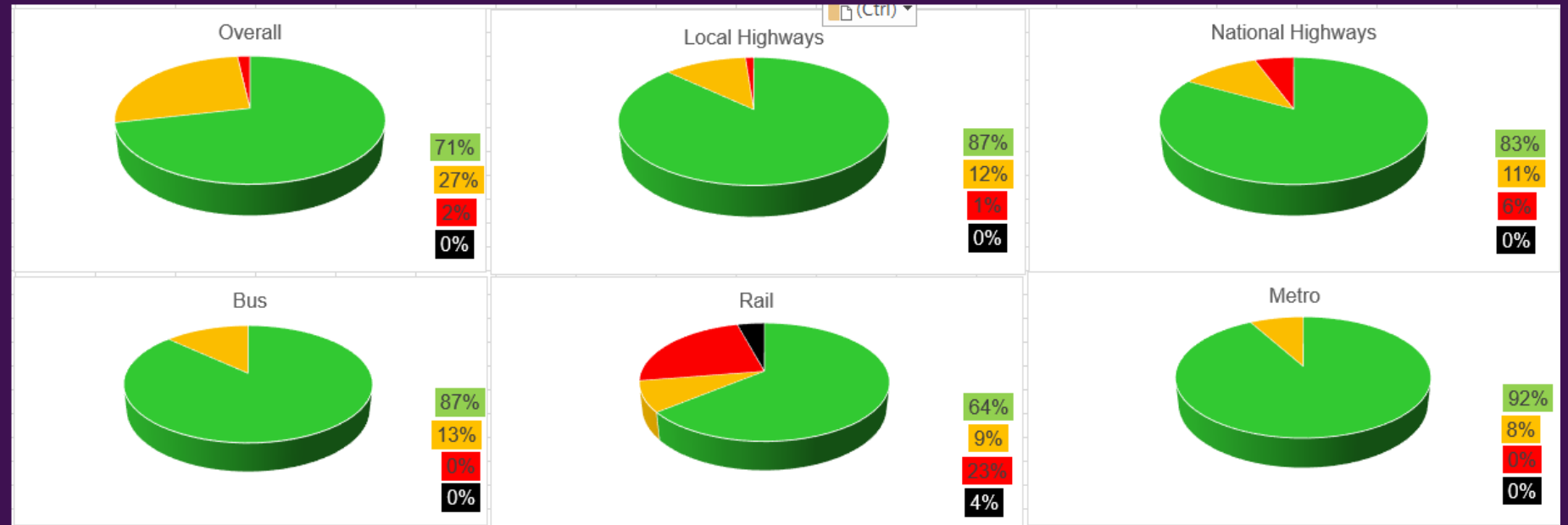




# RTCC Monthly Performance Report

December 2022

## Modal RAG rating breakdown



### RTCC Reports produced

Scheduled Pulse Reports	141
Additional Pulse Reports	2
Start Of Day Brief	24
RAG change alerts	19

## Rail

- Continued impact from industrial action saw significantly reduced or fully withdrawn services on 13<sup>th</sup>, 14<sup>th</sup>, 16<sup>th</sup>, 17<sup>th</sup>, 24<sup>th</sup> – 27<sup>th</sup>, 28<sup>th</sup> and 29<sup>th</sup>, with RAG Red for most, and Black where no services at all (usually pre-07:00 and post-18:30)
- RAG changes through Thursday 15<sup>th</sup> (day between sets of IA), due late start-ups/earlier finishes on some routes, various short-forms and cancellations, and impact on various routes due to icicles in tunnels
- Tuesday 6<sup>th</sup> saw significant disruption through the day to Wolverhampton – Birmingham routes due to a lineside fire at Lower Horseley Fields. RAG Red.
- Signalling issue at Proof House on Saturday 24<sup>th</sup> significantly impacted services running through New Street. RAG Red.
- Points failure at Stourbridge (Thursday 1<sup>st</sup> AM), service cancellations through New Street routes (Monday 5<sup>th</sup> PM), broken down train at International (Thursday 8<sup>th</sup> AM) all caused some disruption, with RAG Amber.

## Metro

- Thursday 8<sup>th</sup> saw disruption to services due to road congestion across Bilston, RAG Amber.
- Tuesday 13<sup>th</sup> interpeak saw disruption due to a broken down tram at Wednesbury Parkway, with services shuttling either side, and passengers having to replatform. RAG Amber.
- Tuesday 20<sup>th</sup> saw a loss of service between Library and Edgbaston through the day due to a cabling fault near Five Ways. RAG Amber.
- Thursday 22<sup>nd</sup> PM saw a loss of service between Priestfield and Wolves St Georges due to a stuck car across the line at The Royal.
- Wednesday 28<sup>th</sup> AM RAG Amber due to a loss of service Library – Edgbaston, due to a broken down bus across the line near Five Ways.

## Bus

- 10 instances of RAG Amber through December
- Specific issues seen include impacts through Digbeth on Saturdays (impact mitigated somewhat through RTCC actions), routes around Wolverhampton due to Lower Horseley Fields fire (6<sup>th</sup> – 8<sup>th</sup>), A456 Hagley Road temp signal issues (Thursday 8<sup>th</sup>), Black Country routes around M6 J10 – J9 incident (Monday 19<sup>th</sup>)

### Local Highways

- RAG Red during PM peak on Thursday 8<sup>th</sup> due to significant delays (>60 minutes across various routes around Five Ways), set of temporary signals on A456 Hagley Road had failed. RTCC struggled to make inroads as to who the signals belonged to, in order to get them repaired. Once this was established, issue was resolved
- Closure of A454 Lower Horseley Fields/Willenhall Road for several days from Tuesday 6<sup>th</sup> due to a fire. Significant impact on surrounding routes with displaced traffic during peaks led to several instances of RAG Amber
- RAG Amber Friday 2<sup>nd</sup> PM peak (gas leak in Cotteridge, impact to A441 Pershore Road), Friday 9<sup>th</sup> interpeak (A38 St Chads RTC closure), Wednesday 13<sup>th</sup> PM and Monday 19<sup>th</sup> PM (disruption around several SRN incidents)
- Several other changes due to significant congestion across local highways routes during peaks
- RTCC mitigations through Digbeth and Birmingham City Centre continued on Saturdays up to and including Christmas Eve, as well as several occasions in the week before Christmas.
- RTCC have secured PVMS through Digbeth and approaches to M5 J1, to allow for better dissemination of information around repeat areas of disruption.

### National Highways

- RAG Red Monday 5<sup>th</sup> AM (broken down crane on M6 southbound J9 – J8 lane closures), Thursday 8<sup>th</sup> interpeak (M6 J10 southbound RTC with up and over closure), and Monday 19<sup>th</sup> PM (M6 J10 – J9 southbound closure due to a fatal RTC), all with 60+ minute delays, and impact on local routes
- RAG Red through Tuesday 13<sup>th</sup> PM, closure of A45/A46 in Coventry (fatal RTC), M42 southbound J5 –J4 RTC and J6 –J5 broken down coach, M5 J2 –J3 RTC, and M6 J6 –J7 broken down HGV, all with 30-60 minute delays and several incidents running concurrently.
- Roadworks embargo from Tuesday 20<sup>th</sup> December through to 3<sup>rd</sup> January, removal or reduction of vast majority of TM (M6 J10 and other major works had TM remaining in place
- Slightly off-region closure of M42 both directions between J9 and J10 due to HS2 bridge lift, with closures from 23<sup>rd</sup> December through to evening of 1<sup>st</sup> January (removed 36 hours ahead of schedule)

## Look ahead

- Further significant rail disruption due to RMT industrial action on 3<sup>rd</sup> – 4<sup>th</sup> and 6<sup>th</sup> – 7<sup>th</sup> January (reduced, truncated or withdrawn services across all TOCs), with ASLEF action on 5<sup>th</sup> (no WMT services). Potential for further dates to be announced
- No Chiltern services north of Banbury until 9<sup>th</sup> January, impact on Birmingham – Marylebone route
- NX have various significant timetable and service amendments from 1<sup>st</sup> January, in an effort to improve service reliability (and therefore compliance)
- NX operational hours within RTCC extended to 07:00 – 21:00 Monday – Friday, 10:00 – 18:00 Saturday, providing benefit to both NX and RTCC operations.
- Metro disruption from Thursday 5<sup>th</sup> due to MMA cabling repairs near Five Ways, loss of service Library – Edgbaston, hoped to only be for one day but potential for this to change.
- National Highways major works continue across M6 J10, M42 J6, and M40/M42 interchange.
- Closure of Catherine-De-Barnes Lane 15<sup>th</sup> January – 8<sup>th</sup> February as part of M42 J6 works (key route for BHX)
- Home matches for Aston Villa (8<sup>th</sup> and 13<sup>th</sup>), Wolves (14<sup>th</sup>), Birmingham City (21<sup>st</sup>), Coventry City (7<sup>th</sup>, 21<sup>st</sup> and 24<sup>th</sup>), WBA (28<sup>th</sup>) and Walsall (21<sup>st</sup> and 28<sup>th</sup>). Potential for additional matches weekend of 28<sup>th</sup> (FA Cup)
- Notable events at Utilita include Strictly Live (20<sup>th</sup> – 22<sup>nd</sup>) Lewis Capaldi (26<sup>th</sup>), and BBL Finals (29<sup>th</sup>).
- Resorts World events include Young Voices (9<sup>th</sup> – 13<sup>th</sup> and 25<sup>th</sup> – 27<sup>th</sup>), The 1975 (15<sup>th</sup>), Florence + The Machine (29<sup>th</sup>) and Black Stone Cherry (31<sup>st</sup>)
- NEC events include LAMMA (10<sup>th</sup> – 11<sup>th</sup>), Autosport International (12<sup>th</sup> – 15<sup>th</sup>) and National Running Show (21<sup>st</sup> – 22<sup>nd</sup>)



## Value adds

RTCC value adds logged separately, for longer-term feeding into Monitoring Evaluation Framework. Broader summary of these includes:-

- RTCC mitigation and escalation on roadworks (local councils, utilities, major schemes and traffic signalers)
- RTCC link between WMT/NX/Metro, providing disruption updates and ensuring that discussions around cross-ticket acceptance are taking place, and agreed where appropriate.
- RTCC link between National Highways and respective UTCs for incidents on the SRN/local highways network, for VMS/traffic signal mitigation
- RTCC monitoring of and requesting activation/deactivation of A38(M) Expressway Tidal Flow through National Highways ROC.
- RTCC links with WMP/BTP (including Safer Travel Team and TfWM TSOs through CCTV Control), issuing of vulnerable/missing person alerts, bus vehicle locating through NX, and CCTV footage (NX/WMT/Metro)
- RTCC mitigations through Digbeth works, including co-ordination of WMP resource, TfWM TSOs, MMA signal engineers, and liaising with Birmingham UTC and Bull Ring car parks.