

Issue Priority	Issue Ref	Issue Title	Issue Description	Issue Owner	Issue Due date	Action Reference	Action Title	Action Description	Action Owner	Action due date	Action Status	Issue Status	Over all Status	Lessons Learned Initiated
Red	SRR-1001	Metro - 2GT fleet crack propagation (Suspension of all services from 13 November).	Metro - 2GT fleet crack propagation (Suspension of all MML services from 13 November & 20 March 2022). Temporary repairs were being made to the 2GT fleet, pending all trams having the full repair undertaken which is in progress. The temporary repairs can no longer be assured as being sufficient for the safe operation of the tram.	Exec Director TFWM	Dec-21	SRR-A001	Repair programme	<p>Repair programme of fleet in action - a programme of repairs of the 2GT cracks now needs to be consolidated. Repairs being undertaken in conjunction with the manufacturer under contract.</p> <p>For suspension of services - communication with all customers and stakeholders on disruption, ensuring bus and rail operators accept Metro tickets, cease of trading in metro passes and direction of customers to bus/rail tickets.</p> <p>Working with rail and bus operators to strengthen services for increased passenger numbers to ensure public transport options for affected customers</p>	MMA	ASAP	Open at Risk	Open at Risk	Open	