



West Midlands
Combined Authority

Transport Scrutiny Sub Committee

Date	24 November 2021
Report title	English National Concessionary Travel Scheme Patronage Review
Accountable Chief Executive/TfWM Director	Anne Shaw, Managing Director, Transport for West Midlands email anne.shaw@tfwm.org.uk
Accountable Employee	Matt Lewis, Head of Swift, Transport for West Midlands email: matthew.lewis@tfwm.org.uk

Recommendation(s) for action or decision:

The Transport Scrutiny Sub Committee is recommended to:

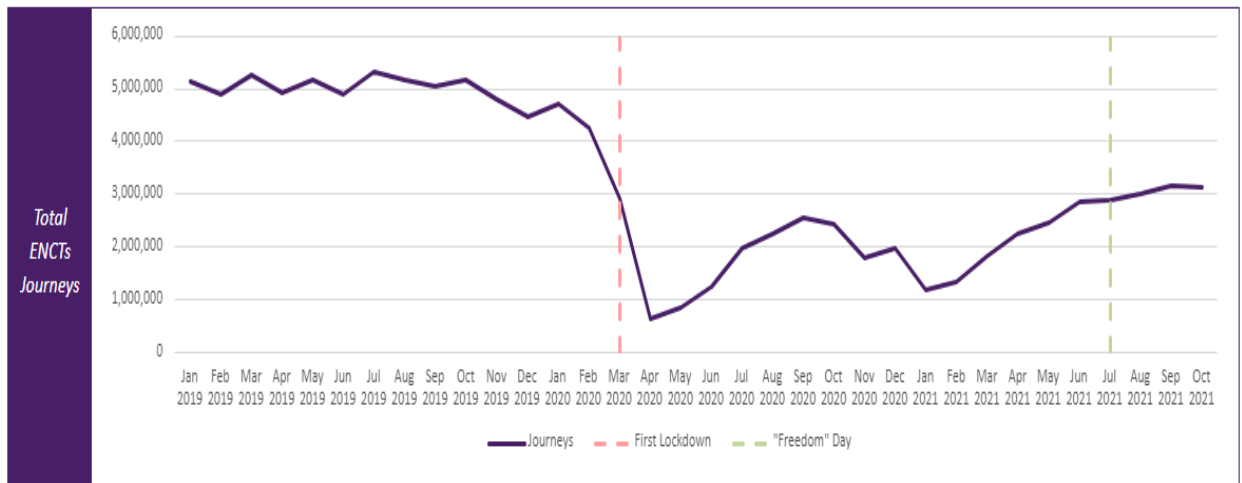
- (1) Note the content of this report

1. Purpose

1.1 The purpose of this report is to provide data showing the impact of Covid-19 on English National Concessionary Travel Scheme (ENCTS) patronage.

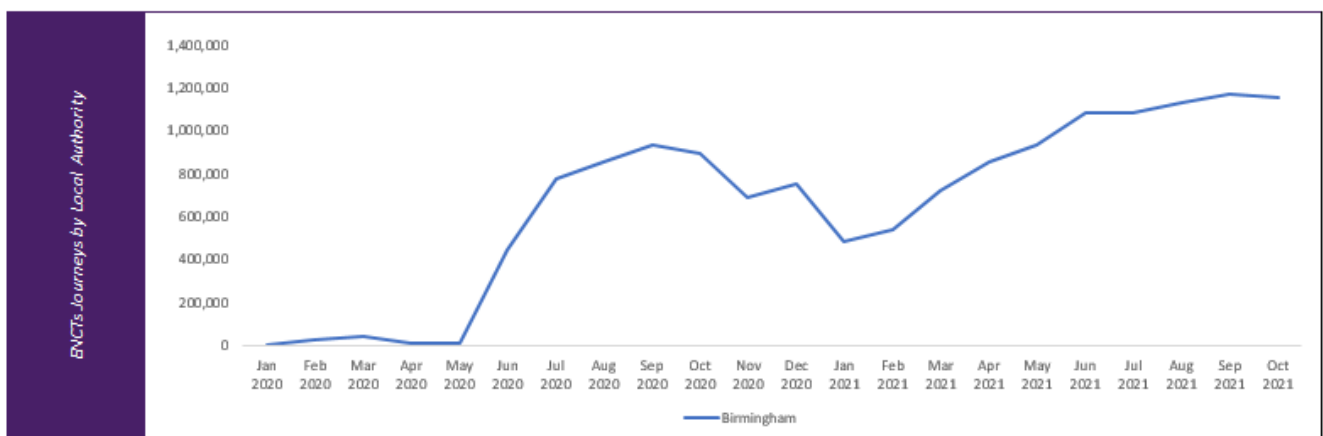
2. Background

2.1 The Covid pandemic has had a significant impact on ENCTS patronage as can be seen from the graph below:

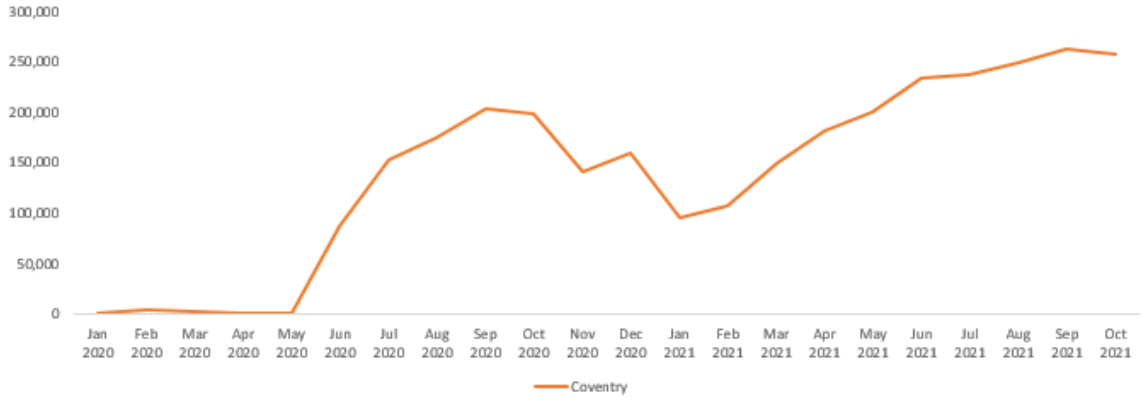


2.2 This shows that ENCTS patronage has recovered since 'freedom' day albeit slowly. Patronage for the last three months represents c. 61% of the patronage that was achieved in the same three month period prior to the pandemic.

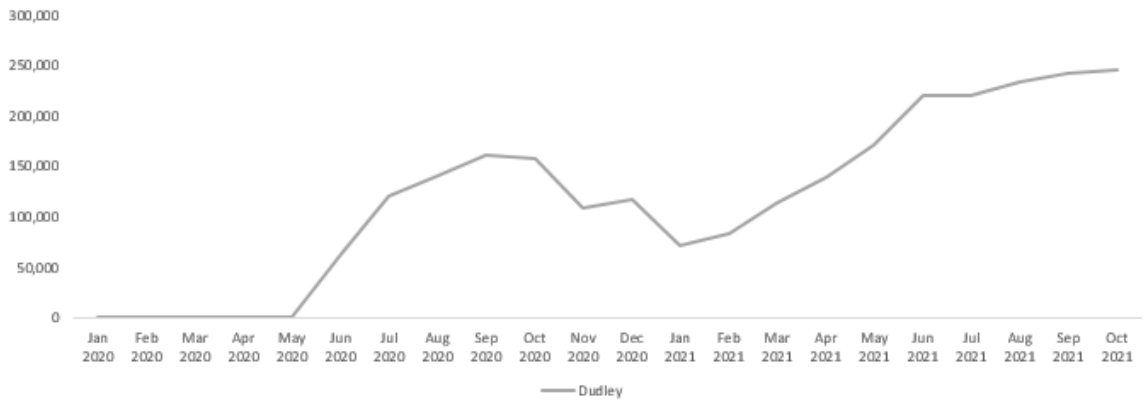
3. Local Authority View



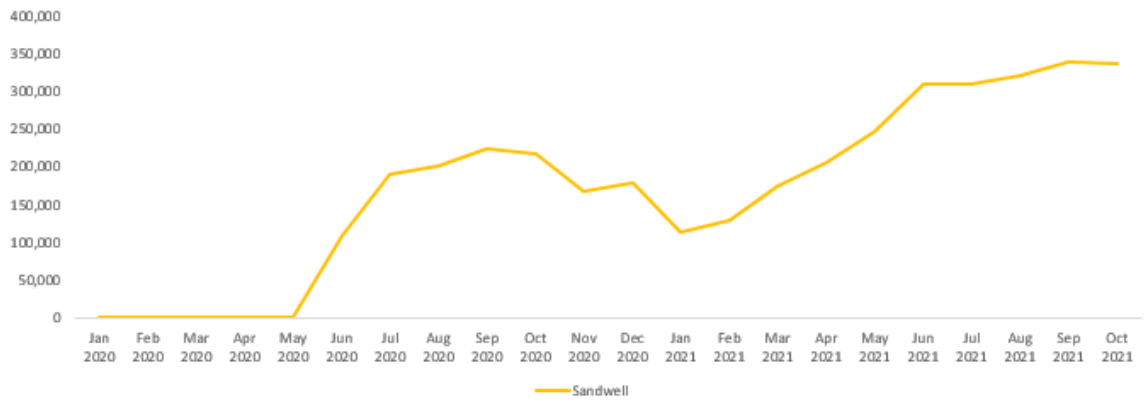
BNCTs Journeys by Local Authority

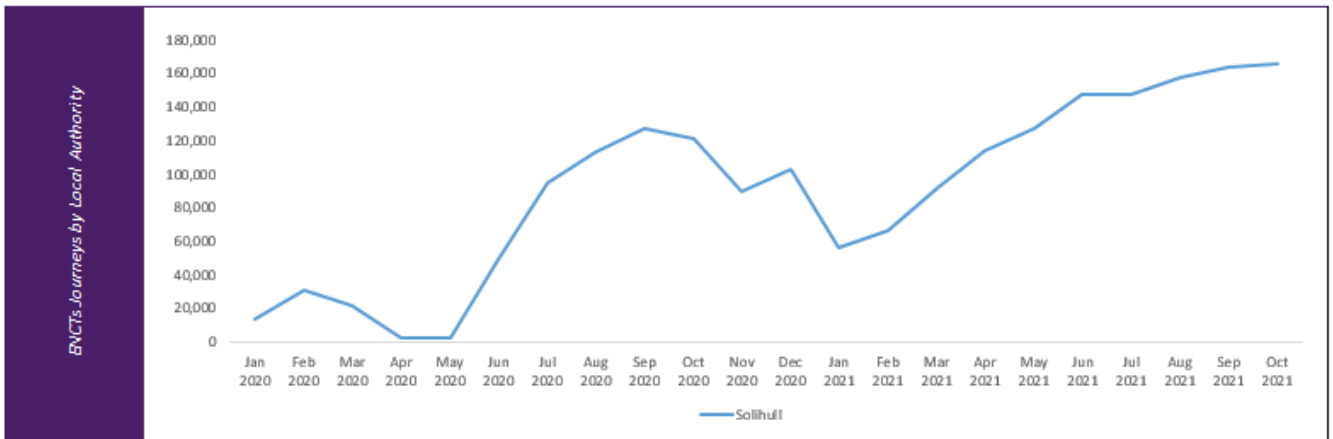


BNCTs Journeys by Local Authority



BNCTs Journeys by Local Authority





5. Next Steps

- 5.1 TfWM is continuing to monitor ENCTS patronage and is happy to provide alternative or more in depth analysis upon request.