

Appendix XX – West Midlands Travel Communications

Travel Advice

- Your journey will be different – you should stay alert
- Only use public transport if you have no other travel options. This keeps our services safe and available for those who need them most.
- Walk, cycle or drive if you can but you should be staying home as much as possible.
- Plan ahead and only use public transport if you have to. Capacity is limited. Think about travelling at different times, walking or cycling.
- If you will be returning to work soon, only use public transport if you have to. Avoid peak times, maintain social distancing and if you're making shorter trips, try cycling or walking to prevent any further spread of the virus.
- You should continue to stay at home as much as possible and only make essential journeys. Public transport services are operating but with limited capacity to prevent the spread of Coronavirus.
- Keep active. Cycling and walking should be your first choice for all short journeys if possible. Could you cycle to work too?

Social Distancing

When making essential journeys: Stay Safe. Stay Apart.

- Stay apart and consider wearing a protective face mask.
- Do not crowd at doorways to get on board and leave space for people to exit.
- Do not sit next to others unless you're travelling with people from your household.
- Use mobile, smartcard or contactless payments.
- Allow extra time in case you can't get on the first service that arrives.
- When you arrive at stops or stations check for any changes to the way to you need to enter or exit.

What we are doing

- We have stepped up cleaning on our buses, trains and trams to help keep you and our staff safe.
- Measures will be put in place to help guide you to keep your distance on public transport. Please keep your distance to protect yourself and those around you.
- Capacity will be limited on board our services to keep everyone safe.

Health Advice

- If you have Covid-19 symptoms please do not travel and follow the latest government guidance on self-isolation and shielding.
- If you sneeze or cough please use a tissue and bin this as soon as you can.
- Travel with hand sanitiser where possible in order to protect yourself and others whilst you are travelling